

**REPLY UNDER 37 CFR 1.116
EXPEDITED PROCEDURE
EXAMINING GROUP ART UNIT 3622**

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: LOWERY

Application No.: 10/061,129

Filing Date: November 13, 2001

For: METHOD AND APPARATUS
FACILITATING
COMMUNICATION REGARDING
A CUSTOMER

) Confirmation No.: 2257
)
)
Group Art Unit: 3622
)
)
Examiner: Yehdega Retta
)
)
RESPONSE TRANSMITTAL
)
Docket No.: G04.014
)
)
PTO Customer Number 67338
)
Buckley, Maschoff & Talwalkar LLC
)
Attorneys for General Electric Company
)
50 Locust Avenue
)
New Canaan, CT 06840
)

Mail Stop AF (via EFS)
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Transmitted herewith for filing are:

1. Response to Final Office Action mailed July 9, 2008.
2. While no fees are believed due in conjunction with this response, the Commissioner is hereby authorized to charge and credit Deposit Account No. **50-1852** as described below. A duplicate copy of this sheet is enclosed.
 - i. Credit any overpayment.
 - ii. Charge any additional fees required under 37 CFR 1.16 and 1.17

Respectfully submitted,

September 9, 2008

Date

/Mark Steinberg/

Mark Steinberg

Registration No. 40,829

Buckley, Maschoff & Talwalkar LLC

Attorneys for General Electric Company

50 Locust Avenue

New Canaan, CT 06840

(203) 972-0006, ext. 1014